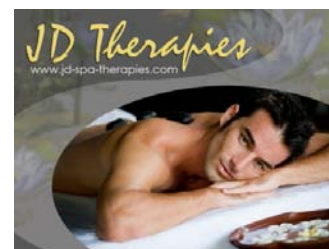


## London Male Waxing & JD Therapies

Thank you for your recent email enquiry!

My websites contain lots of information about the treatments, the prices and the product range, but there is more information about appointments and bookings in this information pack.



### ***How do I make an appointment?***

For all my appointments I will need your mobile number before I can confirm your booking.

I will firstly send you a booking confirmation text, with details of my location and exact address.



On the day of your appointment, you will receive another text, as a reminder and asking you to confirm your attendance either by text or a quick call. I aim to send these out text messages in the morning so that you have enough time to confirm.

Please note that if you do not confirm your booking then it may be given to someone else.



For all my new clients if you require an appointment for multiple treatments or for a full body waxing treatment (more than two treatments) I will require a deposit of £25.00. The deposit can be paid by PayPal, by credit or debit card, or you can arrange to come over and pay this in person in advance of your appointment. Once we have agreed your appointment then 24 hours must be given to reschedule if you need to postpone.

For all appointments please specify exactly what treatment you require and which areas are to be waxed.

My website has a description of what's included for each treatment, so please confirm your requirements when you book. I only set aside enough time for the treatment, so please ensure you have requested clearly what you require to avoid any confusion on the day. If you book a full body wax treatment and then turn up for a back wax, then you will be charged for a full body waxing as the appointment time would have reflected this..... So please be clear with as to what you require.

### ***What do I need to do before my appointment?***

Arrive on time for your appointment. That will get you off to a good start.....!!

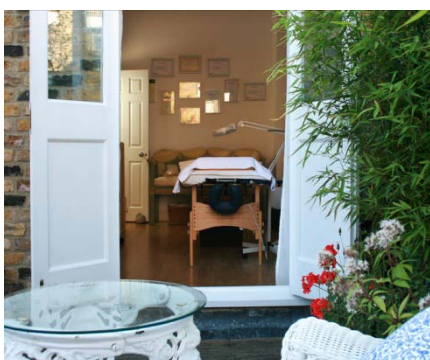
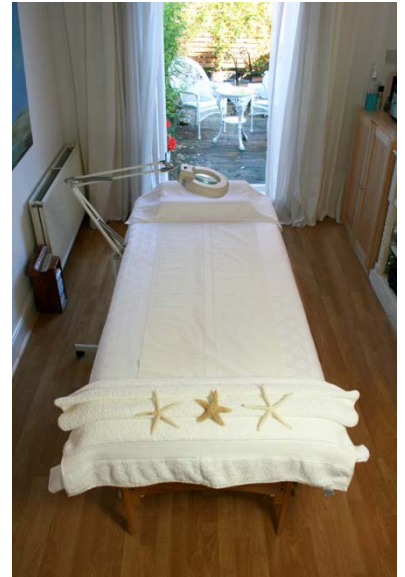
**If it's your first waxing appointment then please do not shave, clipper or trim any hair in advance of your appointment**, leave that to me... I need your hair to be a reasonable length to ensure good removal and a smooth finish after your waxing treatment. If you do shave then its best to leave at least three weeks before making an appointment for waxing.

Clients with prickly short hairs often don't get a good finish if it's too short to remove the hairs, so make sure it's at least ½ cm long... It may be better to wait for a week or so to get the finish you expect...

It is a good idea to have a body scrub or to exfoliate your areas prior to waxing as it will remove dead skin cells, and will lift the hairs prior to waxing.

As part of my male grooming service I do provide full body exfoliation treatments , this could be booked a day or so before your appointment, but a good scrub with a wash cloth / loofah will be adequate.

I will supply wipes and small towels so that clients can freshen up before intimate waxing treatments.



### ***Appointment Arrival Times***

I work from a treatment studio in my home, so there is no receptionist therefore I ask all clients to arrive at the exact time that we have agreed. Should you arrive earlier than your agreed appointment time, please go and have a coffee or a wander round the shops, as I work to a schedule for all bookings, and like to offer all my clients an unhurried service.

If you think you are likely to be free earlier then just call me or send me a text and if I have the flexibility to bring your appointment time forward I will, otherwise please arrive at the agreed times.

Equally if you arrive later than your scheduled appointment time this may result in a reduced appointment, as I may have other clients booked later. If you know you are likely to be late then it's best to call or text and see if there is any flexibility to reschedule for a later time.

## ***Hours of Business***

**I offer appointments over the times shown below.**

Please note that advance bookings are easier and can ensure you get the appointment to suit.

Longer treatments, like body rituals, and full body waxing treatments are not available on Saturdays as this is the busiest day for appointments. When you contact me to make your booking I will confirm which days are available for those treatments.

I work from a home waxing studio; the room is professionally laid out and offers a standard equal to any spa or salon. My qualifications are displayed clearly as is my Insurance details and guild membership. Treatments are carried out professionally using quality products and I offer a flexible pricing tariff to ensure both quality and value for money.....

- **Monday 10.00am- 7.00pm**
- **Tuesday- 10.00am– 7.00pm**
- **Wednesday -10.00am- 7.00pm**
- **Thursday-10.00am – 10.00pm**
- **Friday – 10.00am- 10.00pm**
- **Saturday – 9.00 – 6.00pm**

***Sunday- No Appointments***



## ***Waxing aftercare***

I will provide a free waxing aftercare pack for all my clients, this includes written aftercare guidance (insurance companies require this), a disposable exfoliating mitt, and some Thalgo men's body scrub, and some suitable moisturiser to apply to the skin after waxing... and a chocolate!!

I also supply a range of retail waxing aftercare products. These are displayed in my studio and include; Japanese wash cloths, Sterex Cream and products for ingrown hair treatments.



### ***The FAQ Section***

There are usually a few questions that new clients may have with regard to waxing, the procedures, treatment protocols and general aftercare advice.

If it's your first time too book a waxing treatment it's always good to look at these sites as it answers all those questions, and wherever you go for your treatment you want to feel that you are in safe hands...so do your research...



As a therapist I am more than happy to answer any of these for you.

However there are a few websites that already have sections that deal with all these queries and you can check these out:

<http://hairremoval.about.com/od/bikiniwaxing/a/mens-bikini.htm>

<http://malebrazilianwax.charlia.com/types-of-male-brazilian-wax/>

### ***Cancellation Policy***

Please note I do not charge any cancellation fees as things happen to all of us, and at times we need to rearrange appointments etc...

All I ask is that you let me know as soon as possible and we can reschedule for another time. If you simply don't turn up, or fail to let me know in advance then future appointments will only be accepted with a 50% deposit.

